**Beauchamp House GP Practice**

**Patient Participation Group**

**Minutes Tuesday 23rd January 2024**

**Apologies** KB, RG, PO

**Surgery Update**

RR reported that the surgery was being refurbished and the Disney children’s mural would be taken down. There was much discussion about the possibility of replacing it DP referred to a mural at Perryfields Garden centre, however the cost maybe too prohibitive. Further admin workspace will also be created.

Nurse Practitioner KB leaving and New Prescription Clerk SL starting.

DW suggested PPG start a working group via Microsoft Teams to look at surveying patients and asked how the PPG might better support the surgery.

SM suggested a useful topic for a survey would be cervical screening as there are lots of no shows when people are invited to screening appointments.

RR suggested IT survey with smiley faces

**Presentation by Social Prescriber CH**

CH is full time and there are 2 part time Social Prescribers across 4 surgeries.

All PPG members will be sent the presentation via email.

**Facebook group/PPG communication with patients/survey**

NF reported on Facebook PPG page. Posts on cervical screenings, missed appointments. She also has information to put up on the PPG noticeboard in the surgery.

PPG could attend flu clinics to communicate with patients. NF suggested using Survey Monkey to produce a questionnaire perhaps 5 questions twice a year and also use the form by handing out in the surgery. Results of the survey should then be fed back to the patients.

**AOB**  None forthcoming

**Time and Date of next meeting: 23rd April 2024 at 6.30pm.**